



GOATS

FLOORING

CAPABILITY STATEMENT

Government, facilities maintenance, commercial and residential flooring solutions across New South Wales

OUR VALUE PROPOSITION

Proven flooring capability, responsive contract delivery and measurable supplier-diversity value - backed by more than 25 years of combined industry experience.

Majority Aboriginal-owned

SUPPLIER-DIVERSITY CAPABILITY

Veteran-owned

VETERAN BUSINESS RECOGNITION

25+ years

COMBINED INDUSTRY EXPERIENCE

NSW coverage

SYDNEY • CENTRAL COAST • REGIONAL NSW

DEPENDABLE FLOORING. PRACTICAL OUTCOMES. COMMUNITY VALUE.



WHO WE ARE

Company profile

GOATS Flooring Pty Ltd is a majority Aboriginal-owned, veteran-owned and family-owned flooring business based in Emu Plains, New South Wales. We deliver dependable flooring solutions for government, facilities maintenance, commercial and residential clients across Western Sydney, the Sydney metropolitan area, the Central Coast and communities throughout NSW.

With more than 25 years of combined industry experience, our team manages each project from planning and product selection through to floor preparation, installation, quality inspection and completion. Our focus is straightforward: reliable service, quality workmanship and durable finishes delivered to the client's requirements, timeframe and budget.

WHAT CLIENTS RECEIVE

An experienced, contract-ready flooring provider whose technical performance is strengthened - not replaced - by its Indigenous and veteran supplier-diversity credentials.

Why GOATS Flooring

- **Demonstrated government maintenance experience** across responsive, programmed, scheduled and vacant-property works.
- **End-to-end delivery** covering planning, tenant and stakeholder coordination, floor preparation, installation, completion records and handover.
- **Multi-product capability** across soft flooring, resilient flooring, timber-look systems, coatings and specialist floor preparation.
- **Clear operational controls** for safety, quality, access, materials, due dates, reporting and completion documentation.
- **Practical social procurement outcomes** through verified Aboriginal and veteran business participation.

Vision and mission

Vision To be a trusted Indigenous and veteran-owned flooring contractor of choice across NSW, recognised for dependable delivery, quality workmanship and meaningful community outcomes.

Mission To deliver safe, durable and practical flooring solutions while supporting Aboriginal and veteran participation, supplier diversity and long-term economic opportunity.





WHAT WE DELIVER

Services and core competencies

GOATS Flooring provides complete flooring installation, replacement, preparation, repair and maintenance services. Delivery can be tailored to individual work orders, scheduled programs, vacant-property turnarounds, major commercial installations and residential projects.

Resilient and commercial flooring

- Sheet vinyl, vinyl plank and vinyl tile installation and replacement
- Rubber flooring and other fit-for-purpose resilient finishes
- Welded, detailed and durable finishes suited to high-use environments

Carpet and textile flooring

- Broadloom carpet, carpet tile and underlay systems
- Occupied and vacant-property replacement works
- Commercial, government and residential installations

Hard flooring systems

- Timber, engineered timber, laminate and hybrid flooring
- Product selection and installation for durability, appearance and lifecycle value
- Repairs, maintenance and replacement of damaged flooring

Coatings and specialist finishes

- Epoxy and resin flooring systems
- Polished concrete and microcement finishes
- Decorative and practical solutions for commercial and residential settings

Floor preparation and remediation

- Subfloor assessment, grinding, levelling and surface preparation
- Removal of existing finishes, adhesive residue and contaminants
- Moisture-related preparation, repairs and substrate readiness checks

Government maintenance delivery

- Responsive, programmed, scheduled and vacant works
- Tenant and stakeholder communication, access coordination and appointment management
- Work-order tracking, progress updates, variation and reporting support, completion evidence and close-out

DELIVERY PROMISE

Every project is approached with practical planning, clear communication, compliant work practices and a finish designed to perform in its intended environment.



OUR TRACK RECORD

Relevant experience and contract delivery

This past-performance summary outlines GOATS Flooring's experience delivering flooring works for Homes NSW through the listed head contractors. It demonstrates capability across responsive, programmed, scheduled and vacant-property works, supported by strong safety, resident communication, access, compliance and completion controls.

Organisation	Program / area	Relevant capability
BGIS	Homes NSW	Subcontract flooring delivery supporting responsive and programmed maintenance requirements.
Programmed	Homes NSW	Government housing flooring works, including programmed, responsive, scheduled and vacant-property requirements.
Downer	Homes NSW	Flooring services delivered within a structured facilities-maintenance and compliance environment.
Asset Group Services	Homes NSW	Responsive, programmed, scheduled and vacant works supported by work-order, tenant-contact and completion controls.
SR Constructions	Homes NSW	Flooring installation and project support aligned to builder programming, safety and handover requirements.

Management and team profile

GOATS Flooring uses a hands-on, director-led structure supported by operations, administration, project coordination, experienced installers and approved subcontract resources. This supports quick decisions, clear accountability and scalable delivery.

- **Leadership and client management** - direct oversight of relationships, capacity, performance and commercial delivery.
- **Operations and coordination** - work-order review, tenant contact, access, scheduling, materials, reporting and progress updates.
- **Installation capability** - experienced personnel across carpet, vinyl, timber-look systems, coatings and floor preparation.
- **Compliance support** - onboarding, competency evidence, inductions, safety documents and completion records maintained to principal requirements.

CAPACITY APPROACH

Workloads are actively planned across responsive, programmed, scheduled and vacant streams, with capacity updated as client priorities change.

Sectors we serve

Detailed capabilities on page 5

Healthcare & medical	Schools & education	Day care centers
Commercial & offices	Retail & shop fitouts	Hospitality
Aged care	Gymnasiums	Sporting centres
Residential	Government	Facilities maintenance



SECTOR CAPABILITIES

Flooring solutions across sectors

GOATS Flooring tailors flooring, preparation and delivery to each site's use, access and maintenance needs. Our capabilities support new fitouts, refurbishment and ongoing asset maintenance.

Healthcare & medical

- Sheet vinyl and carpet tiles for consulting, reception and administrative areas.
- Welded vinyl detailing and substrate preparation for durable, maintainable finishes.
- Staged replacements, localised repairs and maintenance coordinated around site operations.

Schools & education

- Carpet and resilient flooring for classrooms, libraries and staff areas.
- Programmed installation coordinated with school access requirements and project schedules.
- Repair and replacement of worn flooring in corridors and common areas.

Day care centers

- Vinyl and carpet flooring for playrooms, learning areas and staff spaces.
- Subfloor preparation and finish transitions considered during scope and product selection.
- Installation and maintenance coordinated around centre access and operating requirements.

Aged care

- Carpet and resilient flooring for bedrooms, corridors, lounges and reception areas.
- Staged flooring replacement coordinated with resident access and site supervision.
- Localised repairs and preparation to address worn finishes and substrate defects.

Offices & commercial

- Carpet tiles, vinyl planks and hybrid flooring for commercial interiors.
- Coordinated removal, floor preparation, installation and handover for tenancy refurbishments.
- Targeted repairs and staged replacements aligned with workplace access requirements.

Retail & shop fitouts

- Vinyl, timber, polished concrete and microcement finishes for retail spaces.
- Flooring installation integrated with shopfitting schedules and other trade activities.
- Subfloor preparation, finish transitions and replacement works for tenancy upgrades.

Hospitality

- Carpet, resilient flooring and decorative finishes for guest and customer areas.
- Refurbishment planning coordinated around venue access requirements and operating schedules.
- Flooring repairs and replacement for accommodation, dining and reception spaces.

Gyms & sporting centres

- Rubber flooring for equipment zones, training areas and fitness facilities.
- Resilient finishes for reception, circulation and multipurpose activity areas.
- Subfloor preparation, replacement of damaged flooring and ongoing facility maintenance.

Residential

- Carpet, vinyl, timber, laminate and hybrid flooring for new and existing homes.
- Staged replacement, removal of existing finishes and preparation of underlying floors.
- Product selection, repairs and installation for homeowners and property managers.

Government & facilities maintenance

- Responsive, programmed, scheduled and vacant works for flooring repairs and replacement.
- Tenant communication, appointment scheduling, access coordination and work-order tracking.
- Quality checks, completion evidence and handover records to principal requirements.



VERIFIED VALUE

Accreditations and social procurement

GOATS Flooring is a majority Aboriginal-owned, veteran-owned and family-owned NSW business. Our credentials support dependable trade delivery and measurable social procurement outcomes.

Supply Nation

GOATS Flooring is **75% Indigenous-owned** and is currently progressing through the **Supply Nation certification process**.

Veteran Business Community (VBC)

Supporting veteran-owned businesses through networking, capability development and commercial connections, with a focus on veteran participation.

Australian Veteran Owned Business (AVOB)

Recognised as an Australian Veteran Owned Business, reflecting GOATS Flooring's veteran ownership and commitment to veteran participation.

NSWICC - Assured Member

Recognised through the NSW Indigenous Chamber of Commerce as an Assured Member, reflecting GOATS Flooring's Aboriginal business credentials.

Benefits for clients

Engaging GOATS Flooring may assist clients in:

- Delivering practical outcomes aligned with the Homes NSW Reconciliation Action Plan
- Increasing procurement expenditure with Indigenous and veteran-owned businesses
- Supporting supplier-diversity, Aboriginal-participation and veteran-engagement KPIs
- Advancing Indigenous and veteran employment and broader economic participation
- Demonstrating measurable social procurement outcomes and community value
- Strengthening tender submissions, contract reporting and procurement outcomes

Safety, quality and management systems

Work health and safety Documented OHS/WHS management arrangements and task-specific SWMS for flooring installation, grinding, silica dust, epoxy chemicals, plant and site interfaces.

Quality control Scope review, substrate checks, product and installation controls, progressive inspections, defect management and completion handover.

Operational control Work-order registers and due-date controls covering contact attempts, appointments, access, reporting, materials, completion documents and invoicing.

Governance and risk Principal-contractor interfaces, pre-start checks, chemical/SDS controls, competency records and escalation of safety, access or scope issues.

Insurance and compliance Relevant insurances, certificates of currency, licences, competency evidence and onboarding documents are maintained and supplied in accordance with contract requirements.

Contact

LOCATION

Emu Plains, New South Wales

SERVICE AREA

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SCAN TO CONNECT

GOATS Flooring welcomes opportunities to discuss contractor onboarding, upcoming flooring programs, procurement requirements and social procurement objectives.

